

*Northeast Teller County
Fire Protection District*

Mission Statement

Northeast Teller County Fire Protection District is committed to excellence in the fire service. We will provide outstanding customer service to the residents and visitors of the Woodland Park area with a team of highly trained and committed professionals, serving with honor, integrity and compassion.

Our Vision of Success

Northeast Teller County Fire Protection District will become the leader in emergency service delivery in the Pike's Peak region. We will be the most highly trained professional fire service providers providing exceptional customer service to internal and external customers. Our abilities will stem from our shared commitment to excellence. We will understand the meaning of added value and exceed the expectations of our customers. We will be committed to our organization's values and protect our vision from complacency and apathy. Each day will be an opportunity to learn new skills, every shift an opportunity to create cohesion and every call for service an opportunity to touch the lives of our neighbors.

Our commitment to our profession will begin with a commitment to each other regardless of rank, position or employment status. Our hard work will result in cohesive teams dedicated to the success of the District. Our commitment to excellence will attract new members and result in predictable succession of our staff.

We will be highly visible to the public and readily accessible for service. Our involvement with our community will occur in our schools, special events, service organizations and in conjunction with other forms of government in Teller County. We will strive to be a role model for other organizations and will gladly participate in planning, prevention, response, and recovery actions.

We will be the most highly trained and prepared fire protection district by developing a comprehensive training program and proactively preplanning our response to all properties in the district. We will have training plans to encompass entry-level recruit through chief officer development. Career path strategic planning will be a requirement for all members regardless of employment class.

We will achieve our vision through the coordinated efforts of our staff keeping in mind that our human resources are our most valuable assets. Our success will only be limited by our ability to develop career, volunteer and support staff. It is through the collective efforts of these three groups we will provide full-service fire protection to our constituency.